



Hailey Park – Welsh Water planned maintenance on the wastewater network

February 2020

Earning the trust of our customers every day

Hello

One of the main things we do at Welsh Water is provide you with a first-class wastewater service which takes away the wastewater you flush away or wash down the sink. To make sure you continue getting a service you can trust in, we sometimes need to do some work on the system and the time has come for us to do this in your community.

What are we doing

Over time, wastewater pipes sometimes become blocked with sediment and other inappropriate items which can reduce flows and result in blockages. These blockages can lead to pipes bursting and having an impact on the local environment.

To avoid this happening in your area, we need to carry out some maintenance work to cleanse approximately 500 metres of wastewater pipe which runs through Hailey Park. The work will

involve bringing large tankers into the park to draw out the sediment that has built up over the years. This will allow the wastewater to flow freely to the wastewater treatment works and alleviate pressure on the system.

Before we can do this work, we need to be able to access the manholes above the wastewater pipe. This will involve clearing a strip of land in Hailey Park which runs from the park access at Ty Mawr Road for approximately 500 metres along the side of the playing fields. This area is highlighted in our map below.



What you can expect

We understand that work such as this can be inconvenient, and we will do our best to minimise any disruption to the public while we carry out this essential work.

While the work will be carried out as sympathetically as possible towards the surrounding environment, we will need to clear a strip of land around six meters wide in the area shown above. We will have an ecological watching brief in place for the duration of the work to ensure any wildlife in the area is protected throughout these essential works.

When

We need to carry out this work in February to avoid any tree or shrub removal during the bird nesting season. We intend to start this work on Wednesday 19th February and as long as everything goes to plan, work should be complete before the end of February. Stock proof fencing will be left in place to protect the area until we return to carry out the work to remove debris from the wastewater pipe. This work is currently programmed to take place later in the year. We will keep you updated about this work once the dates have been finalised.

Thank you

We very much appreciate your patience and understanding while we carry out this essential work.

Contact Us

If you have any queries regarding this work, you can call Welsh Water on 0800 085 3968 and ask for Sheena Thomas or Camille Valmalle.